

Terms and Conditions of Accommodation

Article 1. Scope of Application

1. Contracts for accommodation and related agreements to be entered into between this Facility and the Guest to be accommodated shall be subject to the provisions of these Terms and Conditions. Any particulars not provided in these Terms and Conditions shall be governed by laws and regulations or generally accepted practices.
2. Notwithstanding the provisions of the preceding paragraph, if the Facility has entered into a special contract with the Guest, the special contract shall take precedence as long as it does not violate laws and regulations or generally accepted practices.

Article 2. Application for an Accommodation Contract

1. An applicant for an accommodation contract with the Facility shall notify the Facility of the following particulars:
 - (1) Names of guests;
 - (2) Dates of stay and scheduled arrival times;
 - (3) Accommodation charges (according to the basic accommodation charges in Table 1, in principle);
 - (4) Name and contact information of the applicant;
 - (5) Name and contact information of the person who pays the accommodation charges; and
 - (6) Other particulars that the Facility determines to be necessary.
2. If, during their stay, the Guest requests an extension of their stay beyond the date given in item (2) of the preceding paragraph, the Facility shall regard an application for a new accommodation contract as having been made at the time of the request.

Article 3. Formation, etc. of an Accommodation Contract

1. An accommodation contract shall be deemed to have been formed when the Facility accepts an application as described in the preceding Article. However, this shall not apply if the Facility proves that it has not accepted the application.
2. When an accommodation contract is formed in accordance with the provisions of the preceding paragraph, the Guest shall pay the deposit set by the Facility by the date designated by the Facility with the maximum deposit amount being the total sum that should be paid by the Guest for their period of stay.
3. The Facility shall apply the deposit firstly to the accommodation charges that should be finally paid by the Guest, secondly to cancellation charges (if any) under Article 6, and thirdly to damages (if any) under Article 17. Any remainder shall be refunded at the time of payment of charges under the provisions of Article 12.
4. If the Guest fails to pay the deposit described in paragraph 2 by the date designated by the Facility under the provisions of the same paragraph, the Guest's accommodation contract shall lose its effect. However, this shall only apply if the Facility has notified the Guest of the designated due date for the payment of the deposit.

Article 4. Special Contracts That Do Not Require Payment of Deposits

1. Notwithstanding the provisions of paragraph 2 of the preceding Article, the Facility may enter into a special contract with the Guest in which the Guest is not required to pay the deposit described in the same paragraph after the contract is executed.
2. If, when accepting an application for an accommodation contract, the Facility does not request the payment of the deposit described in paragraph 2 of the preceding Article, or does not designate the payment due date for the deposit, the Facility shall be deemed to have entered into a special contract as described in the preceding paragraph.

Article 5. Refusal to Enter into an Accommodation Contract

1. The Facility may refuse to enter into an accommodation contract under any of the following circumstances:
 - (1) An applicant does not apply for accommodation in accordance with these Terms and Conditions;
 - (2) The Facility is fully booked and has no vacancy;
 - (3) The potential guest is deemed likely to act in violation of the provisions of laws and regulations or in violation of public order and morals in relation to their accommodation;
 - (4) The potential guest is positively determined to have contracted an infectious disease with the risk of infecting other people;
 - (5) The potential guest engages in violence, intimidation, extortion, or coercive and unreasonable demands against the Facility or its employees, makes demands beyond a reasonable extent, or is determined to have engaged in similar acts in the past;
 - (6) The Facility cannot provide accommodation due to a natural disaster, equipment failure, or other unavoidable cause;
 - (7) The potential guest is likely to annoy other guests due to heavy intoxication, etc., or by behaving in a manner that considerably annoys other guests (as set out in the Ordinance for Enforcement of the Hotel Business Act);
 - (8) The potential guest constitutes an organized crime group, is a member of an organized crime group, company, or group associated with an organized crime group, or a person associated with such company, group, or other anti-social force ("Organized Crime Groups and Other Anti-social Forces") as set out in the Act on the Prevention of Unjust Acts by Organized Crime Group Members (enforced on March 1, 1992);
 - (9) The potential guest is a corporation or other group whose business activities are controlled by an organized crime group or a member of an organized crime group; or
 - (10) The potential guest is a corporation whose officers include a member of an organized crime group.

Article 6. Guest's Right of Termination

1. The Guest may terminate the accommodation contract by notifying the Facility to that effect.
2. If the Guest terminates the accommodation contract in whole or in part for reasons attributable to the Guest (excluding cases where the Facility requests the Guest to pay a deposit by the designated payment due date under the provisions of Article 3, paragraph 2, and the Guest terminates the accommodation contract before such payment), the Guest shall pay a cancellation charge to the Facility as listed in Tables 2 and 3. However, if the Facility has entered into a special contract as described in Article 4, paragraph 1, the foregoing shall apply only when the Facility, when entering into the special contract, has notified the Guest of their obligation to pay cancellation charges if they terminate the accommodation contract.

3. If the Guest fails to arrive by 8 p.m. (or, if the scheduled arrival time has been specified in advance, within two hours after that time) on the first day of their stay without notifying the Facility, the Facility may deem that the Guest has terminated the accommodation contract.

Article 7. The Facility's Right of Termination

1. The Facility may terminate the Guest's accommodation contract under any of the following circumstances:
 - (1) The Guest is deemed likely to act in violation of the provisions of laws and regulations or in violation of public order and morals in relation to their accommodation or is determined to have engaged in such acts.
 - (2) The Guest is positively determined to have contracted an infectious disease with the risk of infecting other people;
 - (3) The Facility cannot provide accommodation due to a natural disaster or other force majeure event;
 - (4) The potential guest is deemed likely to be a considerable nuisance to other guests due to heavy intoxication, etc. (as set out in the Ordinance for Enforcement of the Hotel Business Act);
 - (5) The Guest constitutes an organized crime group, is a member of an organized crime group, or is a person associated with an organized crime group, any of its members, or any other anti-social force as set out in the Act on the Prevention of Unjust Acts by Organized Crime Group Members (enforced on March 1, 1992);
 - (6) The guest is a corporation or other group whose business activities are controlled by an organized crime group or a member of an organized crime group;
 - (7) The Guest is a corporation whose officers include a member of an organized crime group;
 - (8) The Guest engages in violence, intimidation, extortion, or coercive and unreasonable demands against the Facility or its employees, makes demands beyond a reasonable extent, or is determined to have engaged in similar acts in the past;
 - (9) The Guest does not observe the Facility's House Rules prohibiting certain acts (limited to those that are necessary for disaster prevention), such as smoking in the bedroom or tampering with disaster prevention equipment; or
 - (10) The Facility determines that the Guest will be a nuisance to other guests and the neighborhood because the Guest is likely to engage in protests, harassment, etc. against other guests and users of the Facility.
2. If the Facility terminates the accommodation contract in accordance with the provisions of the preceding paragraph, the Facility shall not bill the Guest for accommodation services, etc. that the Guest has not yet received.

Article 8. Registration

1. The Guest shall register the following information at the Facility's front desk on the first day of their stay:
 - (1) Name, age, sex, address, and occupation of the Guest(s);
 - (2) If the Guest is a foreign citizen, their nationality, passport number, port of entry, and date of entry;
 - (3) Date and scheduled time of departure; and
 - (4) Other particulars that the Facility determines to be necessary.
2. Guests intending to pay the charges described in Article 12 by a means other than cash, such as vouchers or credit cards, shall present such means of payment at the time of the registration described in the preceding paragraph.

Article 9. Guest Room Occupancy Hours

1. The Guest may occupy their room in the Facility from 3 p.m. to 10 a.m. of the following day. If, however, their stay extends over consecutive days, the Guest may occupy their room throughout the day, except on the day of arrival and the day of departure.
For certain accommodation packages, etc., Guests may be subject to restrictions regarding their check-in and/or check-out times.
2. Notwithstanding the provisions of the preceding paragraph, the Facility may allow the Guest to occupy their room outside the occupancy hours described in the same paragraph. In this case, the Guest shall pay additional charges.

Article 10. Observance of House Rules

1. While on the Facility's premises, the Guest shall observe the House Rules set by the Facility.

Article 11. Business Hours

1. Guests may find the Facility's business hours in the Facility's brochures, on the Facility's notice boards, etc.
2. The Facility may temporarily change the business hours mentioned in the preceding paragraph due to unavoidable circumstances. In such cases, Guests shall be informed through an appropriate method.

Article 12. Payment of Charges

1. The breakdown of accommodation charges, etc. to be paid by the Guest shall be as listed in Table 1.
2. The Guest shall pay the accommodation charges, etc. mentioned in the preceding paragraph by cash or alternative means, such as vouchers or credit cards approved by the Facility, at the front desk upon their arrival or departure or when requested by the Facility.
3. Once the Facility provides the Guest with a room and the room becomes available for use, the Guest shall pay the accommodation charges even if the Guest does not stay in their room of their own accord.

Article 13. The Facility's Responsibility

1. If the Facility causes any damage to the Guest in the course of performing the Guest's accommodation contract or related agreements, or due to the Facility's non-performance of the accommodation contract or related agreements, the Facility shall compensate the Guest for such damage. However, this shall not apply if such damage is not attributable to the Facility.
2. Although the Facility complies with fire safety laws and regulations and is committed to fire prevention, the Facility has taken out hotel liability insurance in case of fire, etc.

Article 14. Arrangements in the Case the Contracted Room Is Not Available

1. If the Facility cannot provide the Guest with a room in accordance with the accommodation contract, the Facility, upon obtaining the consent of the Guest, shall arrange another accommodation facility under the same conditions where possible.
2. Notwithstanding the provisions of the preceding paragraph, if the Facility cannot arrange another accommodation facility, it shall pay the Guest compensation equivalent to the cancellation charges, and the compensation shall be applied to the damages. However, the Facility shall not pay compensation if the Facility is not at fault for the unavailability of accommodation.

Article 15. Handling of Deposited Goods, etc.

1. If any damage, such as loss or breakage, occurs to any goods that the Guest has entrusted to the front desk for safekeeping, the Facility shall compensate for such damage unless such damage is due to a force majeure event. However, the front desk will not keep any cash or valuables for the Guest.
We kindly ask the Guest to store them at the Guest's responsibility by utilizing safe deposit boxes, etc.
2. If any damage, such as loss or breakage, occurs to any goods that the Guest has brought to the Facility due to the Facility's willful misconduct or negligence, the Facility shall compensate for such damage. However, if the Guest does not specify the types and prices of such goods to the Facility in advance, the amount of damages paid by the Facility shall be up to 50,000 yen.

Article 16. Storage of Baggage or Personal Belongings

1. If the Guest's baggage arrives at the Facility before the Guest, the Facility shall store it for the Guest at the Facility's responsibility and hand it over to the Guest upon their check-in at the front desk, provided that the Facility has agreed to do so before the arrival of the baggage.
2. If the Guest's baggage or personal belongings are left in the Facility after check-out and the Facility finds out who they belong to, the Facility shall contact the owner and seek further instructions from them.
However, if the owner does not give any instructions, or if the Facility cannot identify the owner, the Facility shall store them for seven days including the day of their discovery, and after that, the Facility will hand them over to the nearest police station. In the case of items of small value, etc. (such as daily use items) that the Facility considers the Guest to have abandoned ownership of, the Facility shall dispose of them after storing them for three months including the day of their discovery. The Facility may discard food or other items that are difficult to store.
3. The responsibility of the Facility for storing the Guest's baggage or personal belongings under the preceding two paragraphs shall be subject to the provisions of paragraph 1 of the preceding Article in the case of paragraph 1, and to the provisions of paragraph 2 of the same Article in the case of the preceding paragraph.

Article 17. The Guest's Responsibility

1. If the Guest causes any damage to the Facility through willful misconduct or negligence, the Guest shall compensate the Facility for such damage.

Article 18. Disclaimers

1. The Facility shall not be responsible or liable for any damage that the Guest may suffer due to their willful misconduct or negligence.
2. The Guest shall use telecommunications in the Facility at the Guest's own responsibility. The Facility shall not be responsible or liable in any way for any damage that the Guest may suffer as a result of service interruptions due to a system failure or any other reason during their use of telecommunications.
If the Guest causes any damage to the Facility or any third party due to the Guest's actions during their use of telecommunications which the Facility determines to be inappropriate, the Guest shall compensate for such damage.

Article 19. Personal Information

1. The Facility shall manage any personal information that the Guest discloses in relation to the accommodation contract in accordance with the Act on the Protection of Personal Information.

Article 20. Amendments to These Terms and Conditions of Accommodation

1. The Facility may, at its discretion, amend these Terms and Conditions of Accommodation under any of the following circumstances:
 - (1) The Terms and Conditions of Accommodation conform to the general interests of the Guests; or
 - (2) Amendments to the Terms and Conditions of Accommodation do not contradict the purpose of the accommodation contract and are reasonable in light of the necessity of the amendments, the appropriateness of the amended provisions, the content of the amendments, and other circumstances related to the amendments.
2. If the Facility amends these Terms and Conditions of Accommodation as described in the preceding paragraph, the Facility shall publish the amended version on its website in advance without delay and specify the date of the latest amendment.
3. If the Guest uses the Facility on or after the day on which the amended Terms and Conditions of Accommodation come into effect, the Guest shall be deemed to have agreed to the amendments.

<Table 1>

Breakdown of Accommodation Charges, etc. (Reference: Article 2, paragraph 1; Article 3, paragraph 2; and Article 12, paragraph 1)

Total amount to be paid by the Guest	Accommodation charge	1. Basic accommodation charge (room charge (or room charge + breakfast charge, or room charge + breakfast charge + dinner charge)) 2. Service charge (included in the basic accommodation charge)
	Additional charges	3. Charges for food and beverages (charges for food and beverages other than breakfast and dinner) and charges for other services
	Tax	4. Consumption tax, accommodation tax

Tax rates are subject to tax laws as amended from time to time.

<Table 2>

Cancellation Charges for Accommodation and Meals (Reference: Article 6, paragraph 2)

Number of guests	No show/Cancelled on the day of stay	Cancelled 1 day before	Cancelled 3 days before	Cancelled 6 days before	Cancelled 13 days before	Cancelled 20 days before
Up to 14	100%	50%	30%	20%	10%	None
15 or more	100%	50%	40%	30%	20%	10%

Notes:

1. All the percentages shown above are cancellation rates for the amounts of accommodation and meal charges including consumption tax.
2. If the Guest's booking is for several consecutive days and the Guest cancels their stay partially or entirely, the Guest shall incur cancellation charges for the total number of day(s) canceled with the cancellation rate being that of the first day of the canceled period, regardless of the number of guests canceled.

<Table 3>

Cancellation Charges for Meeting Rooms (Reference: Article 6, paragraph 2)

Cancelled on the day	Cancelled 1 day before	Cancelled 6 days before	Cancelled 13 days before
100%	80%	50%	30%

Notes:

1. If the Guest uses accommodation in addition to meeting rooms, the cancellation rates for accommodation and meals shall apply.